



# Quick Installation Guide

(For Windows & Mac OS)

## Indoor HD Pan/Tilt Wireless IP Camera



Model: FI9818W  
Colour: Black/White



Model: FI9821W  
Colour: Black/White



Model: FI9826W  
Colour: Black/White



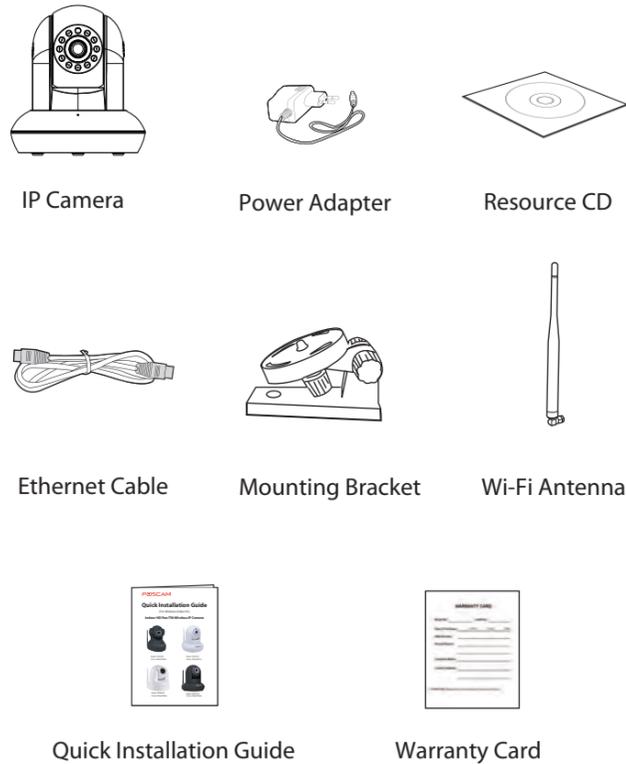
Model: FI9831W  
Colour: Black/White

V4.8  
EQ982121



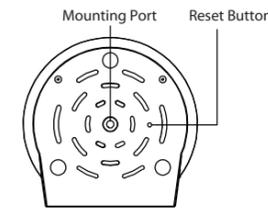
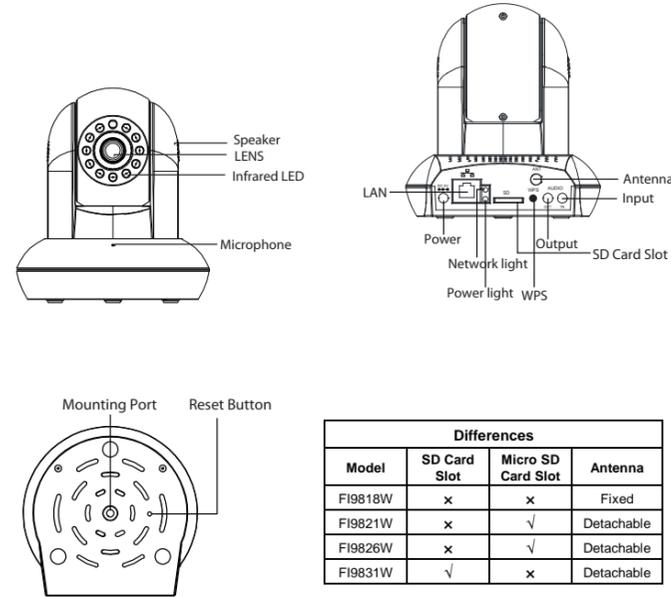
ShenZhen Foscam Intelligent Technology Co., Ltd  
www.foscam.com

## Package Contents



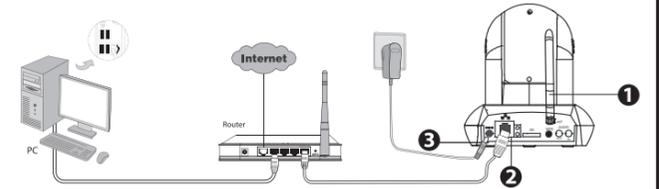
## 1 Hardware Introduction

### Physical Description



Differences			
Model	SD Card Slot	Micro SD Card Slot	Antenna
FI9818W	x	x	Fixed
FI9821W	x	√	Detachable
FI9826W	x	√	Detachable
FI9831W	√	x	Detachable

### Hardware Connection



1. Mount the antenna and make it stand vertically.
2. Connect the camera to the LAN network (Router or Switch) via network cable.
3. Connect the power adapter to the camera.

## 2 Software Installation

1. Insert the CD into the CD drive of your computer.
2. Go to the folder "IP Camera Search Tool" and find the folder "For Windows OS" or "For Mac OS". Copy and paste the IP camera tool file to your computer, or drag it onto your Desktop.



Shortcut icon for Windows OS



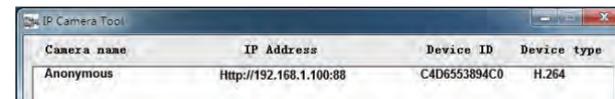
Shortcut icon for Mac OS

#### Notes:

- If your computer ( Windows OS ) supports autorun function, you can find the corresponding file in the opened control panel.
- If your computer doesn't have CD drive, you can download the IP camera tool from our website for free.

## 3 Access the Camera

1. Enable the DHCP feature of your router (Enabled by default normally), then open the IP Camera Tool program. It should display the camera's IP address in your LAN (Local Area Network).



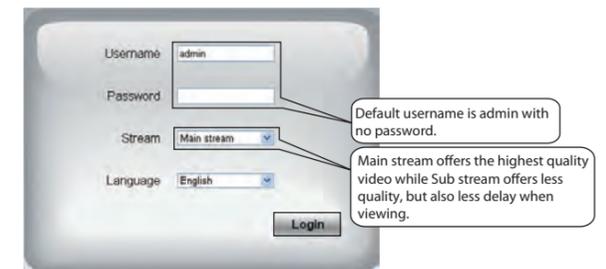
2. Double click the camera list here, and your default browser will open up to the camera's login page. When logging in for the first time, you will need to download and install the add-on. Take Microsoft Internet Explorer as an example. For Google Chrome, Apple Safari, or Mozilla Firefox, please refer to the User Manual.

#### Note:

Doesn't support 64-bit browser.



3. After installing the add-on, refresh the browser and click Login.



4. When you login for the first time, it will request that you modify the default username and/or password. Input the **New username**, **New password**, and **Confirm the password**, click **Modify** to complete the modification. You will now use the new username and password to login to the camera in the future.



5. After logging in, you will see live video on the interface.



**Notes:**

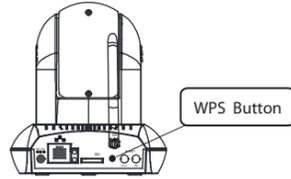
- After logging in for the first time, it will go to "Setup Wizard" automatically. Please set the basic parameters, such as camera name, camera time, wireless settings and so on.
- If you forget your username or password, you can press and hold the reset button on the bottom of the camera using a pin for 5 seconds. This resets the camera to factory defaults.
- If you want to access your camera over wireless or the Internet, please continue with the setup by following the Wireless and Remote Access steps below.

# 4 Wireless Connection

● **WPS (Wi-Fi Protected Set-up)**

We recommend that you use WPS function to setup wireless connection.

1. Press and hold the WPS button for two seconds.



2. Press the WPS button on your wireless router within 60 seconds. The WPS button is usually on the front or back of your router. If you are not sure about the WPS function of your router, please refer to your router's User Manual.

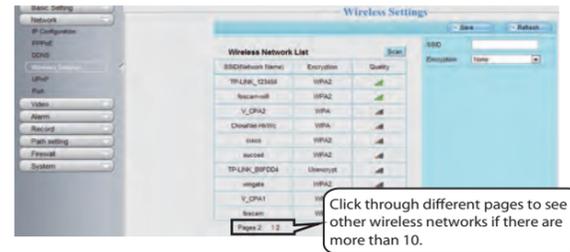
3. The camera will automatically create a secure wireless connection to your router in about 60 seconds. If you have connected the network cable, please disconnect it.

**Note:**

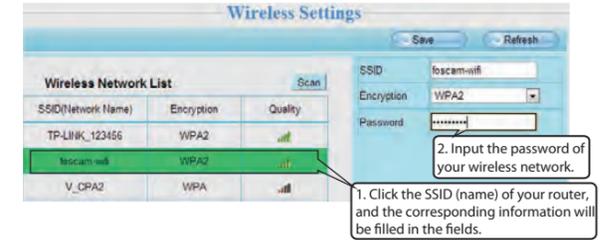
Please set the security mode of your router to WPA-PSK/WPA2-PSK, or the WPS settings may be failed.

● If your wireless router doesn't support WPS function, please setup by the following steps.

1. Choose "Settings" on the top of the camera page, then go to the "Network - Wireless Settings" section on the left side of the screen, then click **Scan**.



2. Click the SSID (name of your router) in the list, and the corresponding SSID and encryption will be filled into the relevant fields automatically on the right side of the page. All you need to do is input the password for your wireless network.

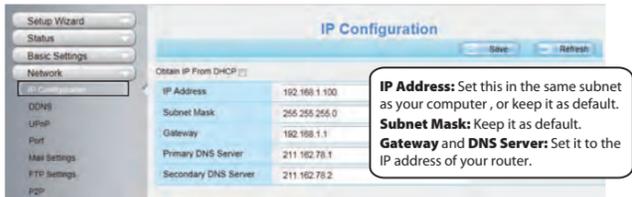


3. Click the **Save** button and disconnect the network cable. Don't power off the camera until it can be displayed in the IP Camera Tool. If the camera does not show up, try unplugging the power cable from the camera and plugging it back in. It should connect to the wireless network automatically.

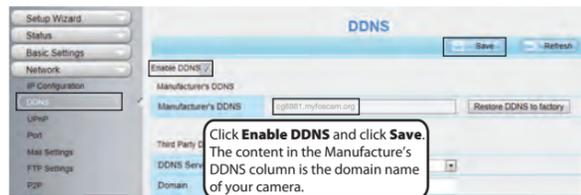
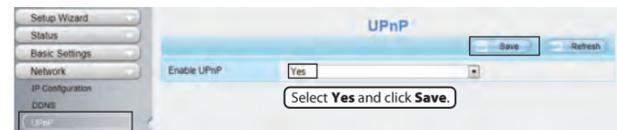
# 5 Remote Access

If you want to access your camera via web browser outside of your network, you need to configure some settings.

1. Choose "Settings" on the top of the camera web page, then go to the "Network > IP Configuration" section on the left side of the screen. From here, uncheck the **Obtain IP DHCP**.



2. Enable UPnP and DDNS in the camera's settings page. We recommend you to use the DDNS by factory default.



3. You can see the port of your camera here. If you want to set Remote Access for several cameras on the same network, you will need to change the HTTPS port for each camera.



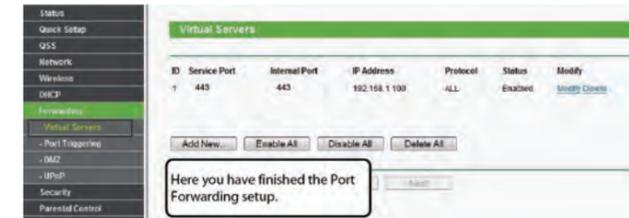
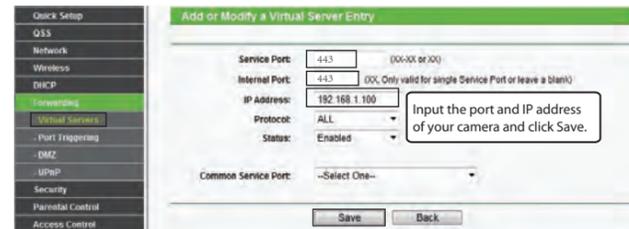
4. If UPnP has been enabled in the router, you do not need to perform the following steps. If UPnP is disabled, you need to select one of the following methods to configure port forwarding on your router. For these steps, we will be using the TP-LINK brand wireless router as an example.

● If there is a UPnP function in your router.

Choose "Forwarding > UPnP", make sure that the **Current UPnP Status is Enabled**.

● If there is no UPnP function in your router.

You need to manually add port forwarding, refer to the following steps. You need go to the "Forwarding > Virtual Servers" panel for setup.



5. Now you can access your IP camera by https://domain name: HTTPS port via the Internet.

For example, you can type the following in a web browser: https://cg8881.myfoscam.org:443

# 6 Access the IP Camera by Smart Phone

If you want to access your camera on smart phone, please search and install **Foscam Viewer** on APP Store or Google Play for iOS or Android devices.

For details, please refer to the app user manual on the Foscam website(www.foscam.com).

# 7 Technical Support

If you have problems with your Foscam IP Camera, please contact the Foscam reseller you purchased from, or you can e-mail the Foscam headquarter technical support team: **tech@foscam.com**.

Your valuable comments and suggestions on improving Foscam products are welcomed!